Cho Huang

UX designer, PhD

Empathetic and analytical UX Designer who transforms user insights into elegant, data-driven solutions. Skilled at fostering collaboration in Agile settings to create user-centered designs that achieve business goals.

| Portfolio link |
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|----------------|

425-667-3722



Seattle, WA (Open to remote work)

UX Work Experience

UX Designer @ Foundation for Intentional Community

11/2024 - Present | US · Remote

- Elevated search experience via data-driven redesign, restructuring 40 filters and creating a visually compelling interfaces to boost community discovery efficiency and user engagement
- Streamlined team workflow through **strategic UX analysis of 4 user personas by mapping user flows, outlining page-specific needs**, and prioritizing critical issues for the current phase
- Improved digital inclusivity by conducting accessibility evaluation and providing report for redesign

UX Designer & Researcher @ Memor Museum

09/2024 - 12/2024 | US · Remote

- Led the design of an Al feature for an Al toy app, achieving a 6.6/7 ease-of-use rating
- Led a team of 4 researchers in usability testing, enhancing design quality and accelerating time-to-market
- Conducted user interviews and research on the museum visiting process with digital product, **informing** strategic design improvements

UX Designer @ FelixSphere

03/2024 - 06/2024 | US · Remote

- Designed & launched Permission Control system, improving data security & access control
- Conducted user research to inform data-driven design decisions, increasing product relevance
- Collaborated closely with development teams to ensure pixel-perfect design implementation

Founding UX Designer @ Bookiea

09/2023 - 05/2024 | US · Remote

- Led the UX design of a 0→1 class-booking platform from research to launch
- · Developed research-driven strategy, identifying unique features and market opportunities
- User-friendly design led to a **4.67/5 ease-of-use rating** and increased booking efficiency
- Ensured pixel-perfect implementation through close developer collaboration

Landscape Architecture Experience

Designer & Researcher @ WSL & THU & Turenscape

07/2013 - 01/2021 | Switzerland & China

- Designed green spaces (i.e., parks, waterfront, and residential) to boost sustainability and promote well-being
- Conducted user research using both qualitative and quantitative methods (Interview, Survey, GPS, Skin Conductance Level, etc.) methods. Published 8+ papers in English and Chinese

Awards

2020 AHTA Charles Lewis Excellence In Research Award

2020 | US

• First author of a VR study on green space design impacts on stress levels (Top-tier journal, Citation: 174)

Education

UX/UI Certificate @ Springboard
Visiting Researcher @ Swiss Federal Institute WSL
Phd In Landscape Architecture @ Tsinghua University (THU)

05/2022-03/2023 | US 09/2017-01/2019 | Switzerland 09/2015-01/2021 | China

Skills & Tools

Skills: Qualitative & Quantitative Research, Competitive Analysis, Affinity & Empathy Maps, Personas, Card Sorting, Information Architecture, User Stories, User Flows, User Journeys, Design System, Prototyping, Wireframes, Visual Design **Tools:** Figma, Figjam, Protopie, Adobe Creative Suite, Notion, Trello, Jira, AutoCad, Sketchup, R Software, SPSS, ArcGIS